

LIMITED WARRANTY — LABOR ONLY (TRANE® XL MODELS)

1. COVERAGE AND ELIGIBILITY This Limited Warranty is extended by **Hensley Heating & Air Conditioning Inc.** ("Company") to the original purchaser and to any succeeding owner of the real property to which central heating or air conditioning equipment furnished and installed by the Company was originally affixed. This warranty applies exclusively to products purchased from, installed by, and retained for use within the United States.

2. WARRANTY PERIOD AND REMEDY

When a customer purchases from and has installed by the Company a TRANE® branded heating and cooling system that includes a **TRANE® XL Model Air Conditioner or Heat Pump**, the labor warranty term is extended to **two (2) years** from the date of purchase (installed and placed into operation).

If any component of the central air system installed by the Company fails because of a manufacturing defect or poor workmanship on the part of the installer within **two (2) years** from the date of installation, Hensley Heating & Air Conditioning Inc. will provide, during normal business hours, service free of charge to correct the problem.

Note: See manufacturer's warranties for information on parts warranties and limitations.

3. PARTS AVAILABILITY AND SHIPPING Hensley Heating & Air Conditioning Inc. will not be held responsible for manufacturer's or distributor's delays in obtaining parts needed to make needed repairs. Hensley Heating & Air Conditioning Inc. will use their business association with said distributors to expedite the procurement and delivery of said parts, but will not be responsible for any additional shipping or handling charges incurred resulting from out of stock parts or rush orders.

4. EXCLUSIONS AND LIMITATIONS This warranty does not cover failure of your central air equipment or components if it is damaged while in your possession or if failure is caused by unreasonable use or lack of proper reasonable maintenance. Servicing or tampering of equipment by unauthorized licensed or unlicensed individuals can void all warranties where allowable by law. This warranty does not cover cleaning or changing of air filters or coils.

5. DISCLAIMER OF IMPLIED WARRANTIES & DAMAGES

IN NO EVENT SHALL HENSLEY HEATING & AIR CONDITIONING INC., ITS OFFICERS OR EMPLOYEES BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS INCLUDES

BUT IS NOT LIMITED TO REIMBURSEMENT FOR ALTERNATIVE LODGING OR UTILITY CHARGES RESULTING FROM A NON-FUNCTIONING COMPONENT.

IN NO EVENT SHALL ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR USE EXCEED THE TERM OF THE LIMITED WARRANTY STATED ABOVE.

6. STATE LAW RIGHTS Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific rights, and you may also have other rights which vary from state to state.

Licensed and insured in: Memphis, Shelby County, TN State of Tennessee State of Mississippi

TN Contractor License #: 28756

MS Contractor License #: 24646-SC

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