

LIMITED WARRANTY — LABOR ONLY

1. COVERAGE AND ELIGIBILITY This Limited Warranty is extended by **Hensley Heating & Air Conditioning Inc.** ("Company") to the original purchaser and to any succeeding owner of the real property to which central heating or air conditioning equipment furnished and installed by the Company was originally affixed. This warranty applies exclusively to equipment purchased, installed, and retained for use within the United States.

2. WARRANTY PERIOD AND REMEDY If any component of the central air system installed by the Company fails due to a manufacturing defect or poor workmanship by the Company's installer within **one (1) year** from the date of initial installation and operation, the Company will provide necessary labor service free of charge during normal business hours to correct the defect.

Note: Parts are governed separately by manufacturer warranties. See manufacturer documentation for specific terms, conditions, and coverage.

3. PARTS AVAILABILITY AND SHIPPING The Company is not responsible for manufacturer or distributor delays in obtaining replacement parts. While the Company will utilize its distributor relationships to expedite part delivery, any additional shipping or handling charges resulting from out-of-stock parts or rush order requests remain the responsibility of the property owner.

4. EXCLUSIONS AND LIMITATIONS

This warranty **does not** cover:

- Damage occurring while equipment is in your possession.
- Failure caused by unreasonable use, neglect, abuse, or failure to perform reasonable routine maintenance.
- Routine service, including cleaning or changing of air filters or evaporator/condenser coils.
- Servicing, repairs, or tampering performed by unauthorized, licensed, or unlicensed third-party personnel, which may void this warranty to the extent allowed by law.

5. DISCLAIMER OF IMPLIED WARRANTIES & DAMAGES

EXCEPT AS EXPRESSLY PROVIDED HEREIN, TO THE MAXIMUM EXTENT PERMITTED BY LAW, HENSLEY HEATING & AIR CONDITIONING INC. DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTIES THAT CANNOT BE DISCLAIMED UNDER APPLICABLE LAW ARE LIMITED IN DURATION TO THE ONE (1) YEAR TERM OF THIS WRITTEN LIMITED WARRANTY.

IN NO EVENT SHALL HENSLEY HEATING & AIR CONDITIONING INC., ITS OFFICERS, OR EMPLOYEES BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR INDIRECT DAMAGES. THIS INCLUDES, BUT IS NOT LIMITED TO, EXPENSES INCURRED FOR ALTERNATIVE LODGING, SPACE HEATERS, TEMPORARY COOLING, OR INCREASES IN UTILITY BILLS RESULTING FROM A NON-FUNCTIONING SYSTEM OR COMPONENT.

6. STATE LAW RIGHTS SOME STATES (INCLUDING MISSISSIPPI) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Hensley Heating & Air Conditioning Inc.

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Licensed and Insured in Tennessee & Mississippi

TN Contractor License #28756

MS Contractor License #24646-SC